

COVID-19 Student Survey

1. Have you changed the number of classes you were enrolled in this academic term because of the COVID-19 pandemic?

- a. Yes, I had to drop one or more classes
- b. Yes, I added one or more classes
- c. No

2. Have you thought about withdrawing from all of your classes this semester because the college has moved instruction to online courses?

- a. Yes
- b. No

3. Are you or is someone else in your household experiencing COVID-19 or related symptoms?

- a. Yes
- b. No

4. Which of the following currently present challenges for fully engaging in online courses?
(Mark all that apply.)

- a. Access to a reliable computer or laptop
- b. Access to a reliable smartphone or tablet
- c. Access to reliable internet at home
- d. Having enough time to study
- e. Caring for family members
- f. Working from home makes it difficult to separate work and school
- g. Working at my regular physical place of work

5. Do you have to share a computer with other family members?

- a. Yes
- b. No

6. Before the COVID-19 pandemic, did you work and take classes?

- a. Yes (Go to question 6a)
- b. No (Skip to question 7)

6a. Have your hours been reduced because of the COVID-19 pandemic?

- a. Yes (Skip to question 6d)
- b. No (Go to question 6b)

6b. Have you lost your job or been laid off because of the COVID-19 pandemic?

- a. Yes (Skip to question 6d)
- b. No (Go to question 6c)

6c. Have your work hours increased because of the COVID-19 pandemic?

- a. Yes (Go to question 6d)
- b. No (Go to question 6d)

6d. Has this affected your ability to complete your coursework?

- a. Yes
- b. No

For items 7–20, please indicate how strongly you agree with each statement.

7. This college has been supportive of me during the COVID-19 pandemic.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

8. This college has provided enough information for me to make the transition to online instruction.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

9. This college has done a good job helping me adapt to the changes in instruction that have happened because of the COVID-19 pandemic.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

10. Instructions for accessing resources have been easy to follow.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

11. The grading policy since the transition to online instruction has been clearly explained.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

12. I am able to contact my instructors when I need to.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

13. My courses have been presented in ways that have motivated me to learn.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

14. My instructors have used technology effectively to keep me engaged.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

15. Instructions for completing activities and assignments have been clearly stated.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

16. Expectations for class participation have been clearly explained.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

17. My instructors respond to my questions quickly (within 24 hours).

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

18. I believe I am learning as much in my online classes as I did when the classes were face-to-face.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

19. I have been able to learn effectively despite the sudden transition to online learning.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

20. I am motivated to complete my courses this academic term.

- a. Strongly agree
- b. Somewhat agree
- c. Slightly agree
- d. Slightly disagree
- e. Somewhat disagree
- f. Strongly disagree

For items 21–29, please indicate how satisfied you are at this time with the support and services provided by this college.

21. Technology support

- a. Very satisfied
- b. Somewhat satisfied
- c. Slightly satisfied
- d. Slightly dissatisfied
- e. Somewhat dissatisfied
- f. Very dissatisfied

22. Academic advising

- a. Very satisfied
- b. Somewhat satisfied
- c. Slightly satisfied
- d. Slightly dissatisfied
- e. Somewhat dissatisfied
- f. Very dissatisfied

23. Financial aid advising

- a. Very satisfied
- b. Somewhat satisfied
- c. Slightly satisfied
- d. Slightly dissatisfied
- e. Somewhat dissatisfied
- f. Very dissatisfied

24. Career counseling

- a. Very satisfied
- b. Somewhat satisfied
- c. Slightly satisfied
- d. Slightly dissatisfied
- e. Somewhat dissatisfied
- f. Very dissatisfied

25. Access to tutoring services

- a. Very satisfied
- b. Somewhat satisfied
- c. Slightly satisfied
- d. Slightly dissatisfied
- e. Somewhat dissatisfied
- f. Very dissatisfied

26. Access to skill lab support (math, reading, and writing)

- a. Very satisfied
- b. Somewhat satisfied
- c. Slightly satisfied
- d. Slightly dissatisfied
- e. Somewhat dissatisfied
- f. Very dissatisfied

27. Access to library resources

- a. Very satisfied
- b. Somewhat satisfied
- c. Slightly satisfied
- d. Slightly dissatisfied
- e. Somewhat dissatisfied
- f. Very dissatisfied

28. Amount of information provided about changes at this college as a result of the COVID-19 pandemic

- a. Very satisfied
- b. Somewhat satisfied
- c. Slightly satisfied
- d. Slightly dissatisfied
- e. Somewhat dissatisfied
- f. Very dissatisfied

29. The education you are receiving online

- a. Very satisfied
- b. Somewhat satisfied
- c. Slightly satisfied
- d. Slightly dissatisfied
- e. Somewhat dissatisfied
- f. Very dissatisfied

For the items 30–38, please indicate how concerned you are at this time about the following:

30. Access to health care

- a. Very concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

31. Access to mental health services

- a. Very concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

32. Having enough food for myself and/or my family

- a. Very concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

33. Having a safe and secure place to live/sleep at night

- a. Very concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

34. Paying for my education

- a. Very concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

35. Paying utility bills

- a. Very concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

36. Paying rent or mortgage

- a. Very concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

37. Finding a job after completing my educational goals

- a. Very concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

38. Feeling isolated

- a. Very concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

39. Have you enrolled in a completely online course prior to this academic term?

- a. Yes
- b. No

40. Which of the following formats do you prefer?

- a. In-class only
- b. Online only
- c. Classes with both in-class and online components

41. Has the COVID-19 pandemic caused you to think about changing your chosen major, program, or pathway of study?

- a. Yes, I am considering changing
- b. Yes, but I have decided not to change
- c. No
- d. I have not chosen a major, program, or pathway of study

42. How many terms have you been enrolled at this college?

- a. This is my first academic term
- b. This is my second academic term
- c. This is my third or fourth academic term
- d. This is my fifth or sixth academic term
- e. I have been enrolled at this college for more than six academic terms

43. Currently, how many credits are you enrolled in this academic term?

- a. 0–3
- b. 4–6
- c. 7–9
- d. 10–12
- e. More than 12

44. What is your gender?

- a. Man
- b. Woman
- c. Other
- d. I prefer not to respond

45. What is your age?

- a. Younger than 18
- b. 18–19
- c. 20–21
- d. 22–24
- e. 25–29
- f. 30–39
- g. 40–49
- h. 50–65
- i. Older than 65

46. What is your racial or ethnic identity?

- a. American Indian or Alaska Native
- b. Asian
- c. Black or African American
- d. Hispanic or Latino
- e. Native Hawaiian
- f. Pacific Islander (non-Native Hawaiian)
- g. White
- h. Other
- i. I prefer not to respond

47. Is English your native (first) language?

- a. Yes
- b. No